

# Nightingale On Demand

\*Software Release Notes for Version 9.4

Release Date	
Version	Nightingale On Demand Version 9.4
Type	Major Release
Description	This is a major release of the Nightingale On Demand application. This release is comprehensive of all custom approved development, highly requested enhancements as well resolutions to identified production issues.

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## Product Description

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The Nightingale suite of products is a proprietary, integrated, hosted, application suite that offers real-time, browser-based clinical and practice management technology for physicians and other health care providers.

The Nightingale On Demand application enables physicians and office staff to streamline their workflow, schedule patient appointments, invoice payers for services rendered, document patients' charts and write prescriptions electronically.

## Release Summary

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This major release includes the integration of Patient Assistance Program into the Medications module.

## Certified Environments

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### Supported Browsers

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Nightingale On Demand version 8.10 has been tested and certified in the following environments:

- Windows 7 (IE 9, IE 10 and IE 11 In Compatibility Mode)
- Windows 8 (IE 10 and 11 In Compatibility Mode)
- Windows 10 (IE 11 In Compatibility Mode)

### Tested Peripheral Hardware

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The following peripheral hardware has been tested and confirmed to work with the identified environments above.

- Label Printers:
  - Dymo 320 Label Writer (Windows XP/7/8 (IE 9/10/11 in Compatibility Mode)
  - Dymo 450 Label Writer
- Card Swipe:
  - Digitech MX33USB
  - Unitech MS241-2UG
- Scanners:
  - Fujitsu F1 412002 – Twain
  - HP Multifunction (HP Office Jet Pro 7680) - Local Twain
  - HP Scanjet 5590

## Patient Assistance Program integration

Patient Assistance Program is a FREE benefit plan that provides coverage for a variety of medications. Specifically, numerous brand name medications are covered under this program, allowing providers to prescribe and maintain a patient on the brand name medication, at a lower cost.

Nightingale has been enhanced to enable the printing of patient benefit information on the prescriptions that contain medications covered under the Patient Assistance Program. For each medication, the prescription will include a Certificate Number, Carrier/Group and Legal notice. In a separate page, the prescription will also print additional information for Patient and Pharmacist.

### Opt in or opt-out of Patient Assistance Program

Upon login to the application providers will be presented with the opportunity to opt-in or opt-out the Patient Assistance Program.

**Patient Assistant Program Registration**

Nightingale On Demand now offers the choice of Integrating Patient Assistance Programs (Co-pay programs) within the EMR. When a medication is prescribed, a payment assistance number will automatically print on the prescription for the pharmacist to process.

No patient registration is required and no patient or physician information will be shared from your EMR.

Only an aggregated province level summary of the total number of certificates issued will be shared with program sponsors.

You will always have the choice to opt-out from this program through the Patients Setup menu.

**Opt-in**   **Opt-out**   **Remind Me Later**

If you are a provider and you do not see this option, please contact your office administrator to ensure your user name is linked to your provider name.

**Nightingale.** Users Providers Locations Mapping Billing Templates Options Help

Telus He...

**Dashboard** **Edit User Oana Stroe**

**Schedule** User Information Locations Providers

**Patients** **User Information**

**Billing** Last Name: Arsenault

**Office Actions** First Name: Stef

**System Setup** Credentials:

**Reports** User Name: ostroe

**Enterprise** Provider Type:

**Data Miner** **User is Provider**  Arsenault, Stef

Requires Cosignature

If at any time, during the program, the providers wish to opt-out they can do so by choosing to uncheck the “Include Patient Assistant Program Certificate on Rx Printout” in the Rx Printout settings in the Management of Clinical Settings in the Patient Module.

(Patients module -> Setup -> Manage clinical lists -> Rx -> Options -> Rx printout)

The screenshot shows the Nightingale software interface. At the top, there is a navigation bar with the Nightingale logo and menu items: Registration, Details, Encounter, Orders, Reports, CPP, CDM, Setup, and Help. Below this, a patient header displays the name 'Raza abidi (F, 1960/5/18-56 years-Active)', ID '#: SS693', and 'Last Visit: Mar 30, 2016'. A sidebar on the left contains menu items: Dashboard, Schedule, Patients (highlighted), Billing, and Office. The main content area is titled 'Rx Printout' and contains the following settings:

- Number of Drugs per Rx Printout: 4 (dropdown)
- Default Expire In: 1 (input) day(s) (dropdown)
- Include Patient Assistant Program Certificate on Rx Printout:  (checkbox, highlighted with a red box)

## Include or remove Additional Information in Prescription printout

Prescriptions for medications covered under the Patient Assistance Program will include the following information that cannot be removed: Certificate Number, Carrier/Group and Legal notice.

Additional information regarding the Program pertaining to patients and pharmacists will be attached to a prescription the first time a particular medication is prescribed for each patient. However, the providers can choose to remove the additional information by unchecking the “Print additional program information” in the Rx Printout settings in the Management of Clinical Settings in the Patient Module

**(Patients module -> Setup -> Manage clinical lists -> Rx -> Options -> Rx printout)**

The screenshot shows the Nightingale software interface. At the top, there is a navigation bar with tabs: Registration, Details, Encounter, Orders, Reports, CPP, CDM, Setup, and Help. Below this, a patient information bar displays: Mississa... → Raza abidi (F, 1960/5/18-56 years-Active) #: SS693; Last Visit: Mar 30, 2016. To the right of the patient info are several icons: HM, a blue exclamation mark, a folder, a printer, a padlock, and a globe. Below the patient info is a 'Default C...' dropdown and an 'OPTIONS ↓' button. On the left side, there is a vertical menu with items: Dashboard, Schedule, Patients (highlighted in orange), Billing, and Office Actions. The main content area is titled 'Rx Printout' and contains the following settings:

Number of Drugs per Rx Printout	4	▼
Default Expire In	1	day(s) ▼
Include Patient Assistant Program	<input checked="" type="checkbox"/>	
Certificate on Rx Printout	<input checked="" type="checkbox"/>	
Print additional program information	<input checked="" type="checkbox"/>	