



[BULLETIN]

You will soon be able to submit electronic claims on behalf of your clients covered under the PSHCP

The Public Service Health Care Plan (PSHCP)

Effective July 1, 2023, Canada Life will administer the Public Service Health Care Plan (PSHCP). This means you, the health care provider, can submit electronic claims via TELUS eClaims on behalf of your clients covered under the PSHCP.

About the Public Service Health Care Plan (PSHCP)

The PSHCP is one of the largest private health care plans in Canada covering more than 750,000 members and their eligible dependants. It provides coverage for a wide variety of health-related products and services, including paramedical and vision care.

A new in-portal chat service for PSHCP-related inquiries

A chat service has been added in the eClaims portal. It enables you to chat live with the eClaims support team. It is only available for PSHCP-related inquiries.

What does this mean for you?

When you process TELUS eClaims, it reduces your clients' out-of-pocket expenses and they don't have to do any paperwork.

What steps do you need to take to get ready?

To use TELUS eClaims on behalf of your PSHCP clients, you'll need to agree to the new terms and conditions, available in a few weeks in the eClaims portal. You can find more information about the PSHCP by visiting pshcp.ca and the [PSHCP plan directive here](#).

Why am I receiving this communication now?

This gives you an opportunity to start sharing the good news with your clients, understand why TELUS is releasing new eClaims terms and conditions and give you time to learn more about the PSHCP.

Enhance PSHCP members' experience with TELUS eClaims.

