

Direct billing with extended healthcare providers in Canada



80% of healthcare providers are **aware of direct billing** services

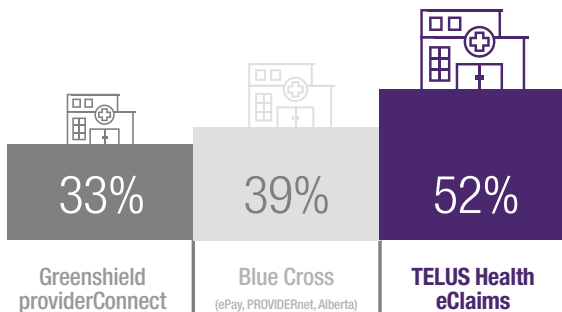


50%+ of extended healthcare providers in Canada **offer direct billing**.



66%+ of healthcare providers currently **use direct billing** in their practice/clinic

Clinics are **'very familiar'** with the following **direct billing service providers**



30% of healthcare providers **always check** their patient's **coverage before submitting a claim**



Patient awareness of their coverage is the primary reason healthcare providers do not always check patient's coverage

29% of healthcare providers **work in more than one location**

63% of healthcare providers stated they **direct bill more than once a day**

41% of healthcare providers **offer weekend appointments**

33%+ of healthcare providers have been **using direct billing for less than 2 years**



Make direct billing more user-friendly was the top mention given for encouraging providers to use it with patients

Not enough demand from clients is the number one **reason for not using direct billing**



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